

mCollab

by  meridian IT

Avaya Collaboration Solution

Discover Meridian IT's mCollab Avaya Collaboration solution, crafted with over 20 years of Avaya experience and our expert professional and managed services. Enjoy flexible deals to fit your budget, and let us handle complexity and staffing concerns with ease. Simplify your communication needs with us today!

Features

- Certified Across All Avaya Platforms
- Migration Strategies
- Implementation & Integration Capabilities
- Comprehensive & Flexible Maintenance Plans
- Consultation
- IVR Development
- On Prem, Hosted and Hybrid Options
- Onsite Support
- Hardware Replacement
- 24x7x365 Live Answer Support



20+ Years of Experience with Avaya



Avaya National Diamond Partner



6 Month Health Check-ins



Cost Effective: Simplified and Predictable Pricing



Reliable Professional Services



Superior Managed Services

Planning Your Next Move?

- 1** Are you continuing with Avaya's on-premises or cloud solutions but feeling uncertain about future developments?

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Meridian IT Managed Services offers a comprehensive plan to minimize risk and maximize uptime and availability with expert service delivery teams and proactive support powered by Meridian IT mCollab.
- 2** Whether you're planning or already transitioning to alternate platforms like Microsoft Teams, Cisco Webex, Anywhere365, Genesys, Kore.ai, ASAPP or others.

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Meridian IT's Professional Services provides leading design, implementation, and migration support. Our services help you accelerate results and achieve your desired business outcomes more quickly.
- 3** Considering a move to another solution?

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Meridian IT mCollab experts are here to guide you in selecting the right technologies, services, and solutions that match your business goals.

Meridian IT Enterprise Care Program

Meridian IT is not just your trusted Avaya partner for reselling, integration, and managed services - we go further! Our leadership in solutions from Microsoft, Oracle, Cisco, Anywhere365, Genesys, ASAPP, Kore.ai and others means we can support your unique needs and help you find answers, no matter where you are on your communications and contact center evolution.

- **Transparent Pricing:** Simplify financial planning with a single agreement that includes standard terms, preferred pricing, and easy ordering.
- **Hassle-Free Transitions:** Lower risks, avoid business interruptions, and set the stage for operational success with Meridian IT's expert guidance.
- **Built for the Future:** Offering the flexibility to grow with your organization, supporting users, systems, and new technologies as you transition to next-gen cloud platforms.
- **End-to-End Support & Monitoring:** Meridian IT mCollab delivers multi-vendor managed services, offering proactive infrastructure monitoring to meet current and future needs.
- **Training & Expertise:** As the future unfolds, Meridian IT offers the training and guidance you need to stay aligned with technological advancements and changing business priorities.