

“We are fortunate
that we have
found someone

that has a really strong core
competency in storage and backup,
and that’s a huge need for us today.”

Noel Levasseur
Chief Information Officer

**FIRST
AMERICAN
BANK**

Company
First American Bank

Industry
Retail Banking

“Working with Meridian gave us an opportunity

to optimize our technology assets and drive the most value from our investment.”

Noel Levasseur
Chief Information Officer



Meridian Builds a Scalable Technology Footprint So First American Bank Can Deliver the Personal Service Its Clients Expect

About First American Bank

First American Bank started as a regional bank in Northern Illinois and gradually grew through organic growth and acquisitions. From its humble beginnings, it has expanded to Southern Wisconsin and Miami, Florida, and currently has 59 locations. First American Bank has a clear focus on delivering the personal touch of a local community bank with the leading financial expertise and service of a regional bank. To deliver on this goal, customer experience is paramount, from the local teller to an online or mobile transaction.



Largest Privately Owned Bank in Illinois



59 Offices in Illinois, Wisconsin, and Florida



\$4.5 Billion in Assets



Enterprise Commvault Backup Solution across Netapp and Nimble Storage Platforms

The Challenges

With regulations increasing on protecting data and storing it for longer periods being compounded by the constant growth of data collected and analyzed each day, First American Bank struggled to meet storage and backup demands in a cost-efficient manner.

First American Bank was able to leverage the centers of technology excellence within Meridian IT to discuss options that served its needs today and aligned with its technology roadmap. Further, by eventually deciding on a Commvault backup solution, First American Bank was able to leverage the best in class solutions that complemented its existing technology.

Technology Challenges Solved

- ✓ My environment was at risk of an attack
- ✓ My team lacked the skills to architect and deploy a scalable technology footprint
- ✓ My systems were old, slow, and failing

How Meridian Helped

According to Noel, the CIO of First American Bank, Meridian was more than simply an “order taker,” but instead was a partner that brought deep expertise, and years of experience to First American’s IT department. Meridian implemented a highly secure and readily-available backup solution to protect First American Bank’s data. With 24/7 monitoring and technical services support, Meridian ensured its backups were functioning and up-to-date so First American Bank could focus on its customers and growing its business.

Rather than having isolated conversations about a single solution, Meridian’s engineers implemented regular health checks to give First American Bank much-needed visibility into its system’s performance. They presented a variety of tactics and strategies while also acknowledging the impact that it would have on other parts of the system if each were implemented. Meridian provided a team of experienced engineers that ultimately transformed how First American dealt with its systems and data to support its growth.

Business Impacts

Initially, Meridian IT helped First American reduce the overall risk of daily operations to reinforce its user protection and overall privacy of data. With a smooth transition from old to new systems, the overall experience for customers was seamless in avoiding any disruption to networks that would have created substantial brand damage for First American Bank. With Meridian’s work in place, First American has greatly reduced the potential for reputational damage with little risk of interruption to First American’s banking operations.



Expect more from your technology partner.
Choose Meridian.

Call +1 (888) 835-3815 to speak with one of our solution experts.

Meridian is a services company that helps you consume technology the way you want for today and for tomorrow. With over 160 OEM partners and hundreds of services professionals throughout the world, we help implement the solutions you want and provide the expertise on the solutions you need. Since 1979, we have guided customers in transforming the technology tools and resources they already have into undeniable business value.